

Terms of Service

Effective Date: July 27, 2025

Welcome to **Sitter.pet** — a digital platform that connects pet owners with trusted, independent pet care providers. These Terms of Service (“Terms”) govern your use of our website, applications, and related services (collectively, the “Platform”).

By accessing or using Sitter.pet, you acknowledge that you have read, understood, and agree to be bound by these Terms and our [Privacy Policy](#). If you do not agree, you may not use our services.

1. Description of Services

Sitter.pet provides an online platform where pet owners (“Owners”) can find and book services from independent pet sitters (“Sitters”). Available services may include pet sitting, dog walking, and other pet-related care options as described on the Platform.

Note: Sitter.pet is a technology platform only. We are not a party to any agreement between Owners and Sitters and do not employ or supervise Sitters.

2. Account Registration

Sitters must create an account to offer services on the Platform. You agree to:

- Provide accurate, current, and complete information during registration.
- Maintain and promptly update your account information.
- Keep your login credentials secure.

Sitter.pet reserves the right to suspend or terminate accounts that provide false or misleading information.

3. User Responsibilities

3.1 Sitters Agree To:

- Perform services as described in their profile and as agreed upon with the Owner.
- Provide safe, attentive, and responsible care.
- Immediately notify the Owner of any emergencies, concerns, or deviations from the agreed-upon care.

3.2 Owners Agree To:

- Disclose all relevant information about their pet’s needs, behavior, health, and temperament.

- Provide all necessary supplies, such as food, medication, and equipment.
- Ensure pets are vaccinated and safe to be handled by others.

4. Payments & Fees

All payments for services must be made through the Sitter.pet Platform. Fees and applicable service charges are displayed at the time of booking and may be updated periodically.

Sitter.pet reserves the right to modify pricing structures, commission rates, or introduce new fees with notice.

5. Cancellations

Our cancellation policy, including deadlines, conditions for refunds, and applicable fees, is available on our website. By booking a service, you agree to the terms of this policy.

6. Prohibited Conduct

You agree not to:

- Use the Platform for any unlawful, abusive, or fraudulent purpose.
- Circumvent the Platform to engage Sitters or Owners off-site.
- Harass, threaten, or abuse other users.
- Post false, misleading, or inappropriate content.

Violation of these rules may result in account suspension or legal action.

7. Limitation of Liability

Sitter.pet shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from use of the Platform or services facilitated through it.

You acknowledge that all agreements for pet care services are made directly between Users, and Sitter.pet is not responsible for any injury, loss, or dispute resulting from those arrangements.

8. Indemnification

You agree to indemnify and hold harmless Sitter.pet, its affiliates, employees, officers, and agents from any claims, damages, liabilities, and expenses arising from:

- Your use or misuse of the Platform,

- Your violation of these Terms, or
- Any dispute with another user.

9. Modifications to the Terms

Sitter.pet reserves the right to update or revise these Terms at any time. Changes will become effective upon posting. Continued use of the Platform constitutes your acceptance of any changes.

10. Governing Law & Jurisdiction

These Terms are governed by the laws of the **United States of America**.

11. Contact Us

For inquiries or concerns regarding these Terms, please contact:

info@sitter.pet